

ABSTRACT OF THE DISCLOSURE

5 A distributed system and method for performing
network monitoring including an infrastructure management
appliance located within a customer premises. The
infrastructure management appliance collects and
aggregates relevant information regarding the status and
performance of one or more of the customer's information
technology resources. The infrastructure management
10 appliance may support some number of integrated
management and reporting applications. A secure virtual
connection between the infrastructure management
appliance and a remote data center may be used to convey
management information from the infrastructure management
15 appliance to the data center, and also to pass
information defining the customer specific configuration
and functional operation of the infrastructure management
appliance from the remote data center to the
infrastructure management appliance.

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